

ALLISON J. KIBLER

LEARNING AND ORGANIZATIONAL DEVELOPMENT

DENVER, CO • UNITED STATES

Results-driven learning professional focused on curating interactive memorable experiences that engage and inspire the diverse workforce of today. Incorporating latest trends that simplify work, my strategy is to provide timely accessible content to learners, while strengthening company processes, culture, and market performance.

EXPERIENCE

INSTRUCTIONAL DESIGN • Snooze, an AM Eatery | Oct 2023 - Dec 2025

- Enhanced restaurant operations to build sales through instructional media including digital and print, eLearning modules, and video production to support restaurant operations, manager training, systems and software enablement, facilities, safety, and compliance
- Managed 3K users across 70 locations through Wisetail LMS, updating content and user experience, programming assignments, roles, and permissions, data tracking and reporting, and tech support
- Facilitated webinars for leadership and professional development, company culture and engagement, training advisory focus groups, and book clubs
- Spearheaded English to Spanish translation of core content to increase accessibility

L&OD CONTENT DEVELOPMENT • AIR Communities | Jun 2016 - Dec 2022

- Built culture of learning aligned to company goals of outstanding sales performance, exceptional customer service, leadership development, and team building in partnership with Property Ops, Accounting & Finance, Info Tech, Risk Management, Safety, and HR
- Managed UKG Pro Learning LMS including integration/configuration, producing and maintaining content, building dashboards, ensuring smooth user experience, and providing tech support
- Reduced 1st-year turnover by 5% with onboarding program revamp involving developing and facilitating live interactive webinars, first 90-day success checklists, hiring manager resources, and developing and coordinating communications
- Enhanced compliance training delivery, tracking, and reporting, resulting in 10% increase of company-wide completion rate impacting annual company ESG goals
- Increased employee engagement by developing accessible, blended-learning leadership development and business acumen programs
- Team achieved ATD BEST Award in 2020; Denver Top Workplace several consecutive years

FREELANCE INSTRUCTIONAL DESIGNER | Jun 2012 - Jun 2016

Learning systems design, project management, storyboarding, script writing, learning objectives and assessment alignment, scenarios, practice demos, LMS administration, data-tracking, reporting for Health and Human Services, Crisis Intervention, and Professional Development in partnership with clients including: Massachusetts Provider's Council, HealthStream, NAPPI International, Relias, Trilogy, CareLearning, Pentaho, and Aimco Apartment Homes

COURSE DEVELOPER • Netsmart Technologies | Jul 2010 - May 2012

Produced health and human services training content for the healthcare information tech industry to improve workflows and enhance staff satisfaction, care coordination, and digital capabilities.

MARKETING & COMMUNICATIONS SPECIALIST • USF | May 2008 - Jul 2010

Analyzed online learning trends and student support needs to enhance the online learning experience at the University of South Florida. Worked with faculty and staff to convert traditional courses and programs to fully online and blended learning format.

CONTACT

allisonkibler@yahoo.com
linkedin.com/in/akibler
720.252.0544

[My Portfolio](#)

SPECIALTIES

Learning Experience
Adult Development
Employee Experience
Workforce Training
Software Enablement
Curriculum Curation
Research and Development
Technical Writing
Project Management
Quality Assurance
Data Analysis

PROGRAMS

Articulate 360: Storyline, Rise
Adobe: InDesign, Premiere Pro,
Photoshop, Audition, Illustrator,
Adobe Express, Firefly
Microsoft 365: Productivity Suite,
SharePoint, Copilot
Learning Management Systems:
Blackboard, Taleo, UKG Pro, Wisetail
Project Management: Basecamp,
Asana, Trello
Wireframing: Figma
Canva

EDUCATION

M.Ed., Curriculum and Instruction
University of South Florida • 2010

B.A., Communication Sciences and
Disorders University of Florida • 2004

CERTIFICATIONS

Essential Skills in Adobe Premiere Pro
2025 Professional Certificate